



Changes to the appointment booking system for GPs and Nurse Practitioners

Due to an increase in the number of patients failing to attend appointments booked in advance the Practice is changing its appointment system so more appointments will only be available to book on the day.

There will still be a limited number of appointments available to book up to 4 weeks in advance with additional appointments available to book 1 or 2 days before. Some of these pre-bookable appointments will also be available to book online.

The Practice will operate an emergency telephone triage assessment service with a GP or nurse practitioner for patients requiring an urgent medical assessment on the day who are unable to book an appointment.